

Green ME for Hotel Industry

Description:

- A training program which aims to assist enterprises, workers and employers to achieve sustainable enterprises with greener workplaces through workplace cooperation.

Objective/s:

- Explain basics of Green Productivity.
- Understand and appreciate joint problem solving (labor and management) for sustainability.
- Determine green processes to ensure guest and employee engagement.
- Steps in organizing a green team.

Topics/Course Outline:

- Quality Jobs and Service Excellence "Creating the WOW Experience"
- Continual Improvement and Joint Problem-Solving for Sustainability "Caring for the Environment"
- People for Greener Processes and Workplaces "Ensuring Guest and Employee Engagement"
- Workplace Relations and Cooperation "Organizing the Green Team"

Methodology:

- Lecture/Discussion/Exercises/SLEs/Workshop

No. of Hours/Days:

- 1 day

Target Participants:

- Small and medium-sized enterprises

Expected Outcome/s:

- Competitive businesses that are more desirable places to work.
- Better, cleaner and more collaborative workplaces.
- Wider efforts towards resource efficiency across hotels departments and functions.
- Cost savings through more efficient use of resources and less waste.

